

Supplement #35

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HOW TO SAVE AND RESTORE TURNOVER® FOR ISERIES V100 FROM ONE COMPUTER TO ANOTHER

Use this information to save TURNOVER® for iSeries v100 from one computer and restore it to another.

UNICOM Systems, Inc. Caution

This information is for saving and restoring TURNOVER® for iSeries v100 between two RISC systems only.

Do not use the information in this document to migrate TURNOVER® for iSeries v100 from a CISC computer to a RISC computer. To do this, call UNICOM Systems, Inc. Technical Support and request the *Go To RISC* instructions.

These instructions use the following definitions or terms:

- System A is the system from which TURNOVER® for iSeries v100 is being removed.
- System B is the system to which TURNOVER® for iSeries v100 is being restored.

INSTRUCTIONS

Step 1: Call your UNICOM Systems, Inc. Sales Coordinator to obtain a new authorization code for the system swap, or obtain a temporary 15-day code from our <http://support.softlanding.com/> Web site.

Note: Obtaining a temporary code from the SoftLanding support Web site requires second-level access capability. If you do not already have second-level access, it will take about one working day for us to process your request for that access. (A new authorization code is mandatory.)

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- Step 2:** On System B, create user profiles TURNOVER, TOMSGRCV, and TURNESCQ.
- Step 3:** On System A, save the TURNOVER® for iSeries v100 libraries. (Don't forget to include your source archive libraries!)
- Step 4:** On System B, sign on as QSECOFR and restore the TURNOVER® for iSeries v100 libraries.
- Step 5:** *Nobody should use TURNOVER® for iSeries v100 on System B until this step is completed!* On System B, do the following:
- Sign on as QSECOFR
 - Add the main TURNOVER® for iSeries v100 libraries to your library list
 - Run the **SETTOAUTH** command to restore authority for TURNOVER® for iSeries v100 objects.
- Step 6:** After your TURNOVER® for iSeries v100 libraries have been restored to System B, duplicate the **TURNOVER** and **STRPWM** commands from library SOFTTURNE (substitute your language library name) into library QGPL;
- Step 7:** IF YOU PLAN TO DISTRIBUTE FROM SYSTEM B: Check System B's TURNOVER® for iSeries v100 system definition to ensure that the serial number and model number information in the system definition apply to System B.
- Step 8:** Create the TSERVER subsystem and its components on System B. Do the following:
- Type **GO TOSETUP** on an iSeries command line to start the TURNOVER® for iSeries v100 Setup Menu.
 - To create the TSERVER user profile, subsystem, and autostart job, choose option **2**. Read the information presented, then press **F10** to proceed.
- Step 9:** Create and configure the TURNOVER® for iSeries v100 autostart jobs you'll need. (These usually run within the TSERVER subsystem, unless you have other requirements.) Using option **3** on the TURNOVER® for iSeries v100 Setup Menu, do the following:
- Determine which jobs to start:
 - IF YOU PLAN TO DISTRIBUTE FROM SYSTEM B, set up the Form Message Receiver autostart job (TOMSGRCV).
 - For escalation processing, set up the Escalation Queue Monitor autostart job (TURNESCQ).
 - For dynamic update of Wisedesk trees, set up the Wisedesk Dynamic Update autostart job (WWDYNUPD).
 - Fill in the *Add TURNOVER® for iSeries v100 Autostart Jobs* panel based on your decisions in the previous step, using ***YES** for the jobs you want. (You only need the Form Auto Receiver job (TURCRARE) if you will be receiving

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forms on System B from other computers in your network.) Press **Enter** to proceed. When finished, use **F3** to exit the TURNOVER® for iSeries v100 Setup Menu.

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- Step 10:** IF YOU PLAN TO DISTRIBUTE FROM SYSTEM B: Make sure any directory entries that are necessary have been created. For example, if system B is now the development machine, then its iSeries system directory must contain entries for users TURNOVER and TOMSGRCV.
- Step 11:** On System B, run the audit adjustments report (option **4** on the *TURNOVER® for iSeries v100 Reports* menu) for any applications that will be used. This eliminates the “*Object Changed Outside of TURNOVER*” warning messages during form runs.

If you experience unexpected results during any part of this procedure, please contact your UNICOM Systems, Inc. Technical Support Representative for assistance.

Truly yours,

Technical Support Staff